

Richmond Generator Phone: (804) 212-7391

Toll Free (800) 248-1472

Website: www.RichmondGenerator.com

Greetings,

Here are the details of our annual service agreement for Liquid-Cooled Generator Systems.

Our annual service agreement includes:

Once per year:

Battery Replacement - Factory recommends replacement every two years.

Oil - Synthetic Mobil 1

Oil Filter

Spark Plugs

Air Filter

Flush & Fill Radiator/Coolant System

Governor Adjustment

Test & Adjust Fuel Supply Pressure

Internal Fuel Regulator Adjustment

Voltage & Frequency Adjustment as needed

Clean Unit as Needed

Visual Inspection

Running Check

Six Month Interval:

Visual Inspection

Running Checks

Cleaning as Needed

Voltage & Frequency Testing & Adjustment as needed

Check & Fill all Fluids

Includes Year Round Priority Service - If an outage occurs and your generator does not operate properly, we will have a technician on-site within two hours to make repairs. We stock the largest rolling inventory of Guardian / Generac and Briggs & Stratton parts in the Richmond area, so almost every repair can be made in only one trip.

Also included with an annual service program:

No-Charge Warranty Repairs - During factory warranty period.

10% Discount on Non-Warranty Parts

\$10 per hour discount on Non-Warranty Repair Labor

No Trip Charge at any time.

Annual Cost: \$ 359.00 On all liquid-cooled models through 45 kW.

We always try to accommodate your busy schedule, offering flexible scheduling options.

Remember you can always call us for warranty service & repairs even if you choose not to enroll with us for your service agreement, so keep our number handy.

Thank you for your interest in our services, we look forward to providing you with reliable, quality, Factory Authorized Guardian Service.

Feel free to contact me at any time if you have questions about our services, or would like to schedule an appointment.

Anthony J Oddo

www.RichmondGenerator.com